

Policies and rules for “Iron Spirit Services”

Location: Iron Spirit Farm 174 Bird Road Dunnville N1A 2W5-Owner sole proprietor – Tina Gifford

**Revised July 9th 2025 by Tina Gifford**

**ALL LESSONS ARE BY APPOINTMENT ONLY!! NO DROP INS OR PETTING FARM TYPE VISITS!!**

**IF YOU ARE A SPECTATOR..... YOU ARE A PARTICIPANT~~ RULES APPLY TO ALL.**

- All persons attending programming, boarding, volunteering, or riding activities **must sign annual liability waiver** at least once per year.
- All participants are to meet either in the indoor arena area or in the main barn on the couch or in the **seating area ONLY. IF YOU ARE UNSURE WHERE TO BE ASK! Do not roam around the property. Do not approach horses! No petting or feeding any horses unless you are in lesson.**
- There is to be **NO** roaming or walking around the property, this included family of riders, spectators, or any other person. **Seating is to be where the activities are happening.**
- We run strictly on the hour. No early arrivals or late departures. Under 18 helmets required. Boots with a ¼” heel also for safety.
- **\*\*If you are sick, please stay home. You will be given riding credit if the notification is a minimum of 12 hours ahead.**
- **Spectators attend at your own risk. Farm owner is not responsible for injuries or illness.**
- **No one is to bring dogs to the property!!**
- No smoking on site!

**\*\*SEE PRICING FOR COST OF LESSONS. DISCOUNTED PRICES ARE ONLY FOR PACKAGES OF MORE THAN 4 LESSONS BOOKED AND PAID FOR UP FRONT. IF NOT PURCHASING AND BOOKING AT LEAST 4 LESSONS, YOU WILL BE CHARGED THE REGULAR RATES. PREPURCHASED ACTIVITIES MUST BE USED UP WITHIN ONE YEAR OF PURCHASE DATE. IF FUNDS ARE NOT USED, ACCOUNT WILL BE CLOSED WITH NO REFUNDS. IF YOU CHOOSE TO PURCHASE A SEMI PRIVATE WITH ANOTHER PERSON AND THAT PERSON DOESN'T COME TO A LESSON, YOU WILL THEN BE CHARGED FOR A PRIVATE LESSON.**

**NEW! Everyone is entitled to 4 cancellations in one year.** Any more than 4 and you will be charged. If WE cancel, you will be given riding credit by switching spots or adding on to the end of your purchased sessions. The discounted price is for consistency in staff schedules as well as lesson schedules. Continual cancels require a lot of work to adjust. If you have long

**term illness or multiple vacations booked, please talk with us about it. Or book individual spots as opposed to the discounted rates of 4 or more.**

- Preference to regular riding spots will be to those who have purchased packages i.e.: 4 or more sessions pre-paid and scheduled. Last minute riding spot purchases will be first come first served basis. **\*\*IF THE SPOT IS NOT PAID FOR..... IT IS NOT YOURS!\*\***
- Payment is to be made one lesson **BEFORE the last** lesson is attended. (3<sup>rd</sup> lesson of 4 ..or 7<sup>th</sup> lesson of 8 is when we need notification) Can be made by e-transfer or cash
- **\*\*\*\*Cancellations less than 12 hours notice will NOT be refunded.** Those *canceled 12 hours or more* before lessons will be refunded with riding credit not cash. If choosing not to return to lessons permanently, your account will be closed with no refunds.
- **Camp cancellations can be no less than one week in advance to receive credit.** (Only if the spot can be sold to another participant by Tina, the funds or credit will be given).
- **\*\*\*\*Please be sure to park in designated areas!! Not near the house or entrance to driveway.** This includes pick ups. The pickup area is out back in the parking lot. Head to the **back of the parking areas by the arena.** There is plenty of parking at the back by the arena. **PARK AT YOUR OWN RISK. If you require accommodation regarding disability and mobility issues, please speak to us, we will accommodate.**
- **SLOW DOWN in the driveway and parking area.** There are children, horses and families crossing the parking area regularly, including at night.

**IF YOU HAVE ANY QUESTIONS OR NEED CLARIFICATION PLEASE ASK!**

**[ironspiritservices@hotmail.com](mailto:ironspiritservices@hotmail.com)**

**905-701-2255**

**\*\*\*\*DO NOT APPROACH THE DOGS IN PRIVATE AREAS OF PROPERTY. THEY HAVE BOUNDARIES AND ARE IN TRAINING.\*\*\*\***